

Pharmaceutical Industry

Quality, Compliance, and Efficient Audits



Ensuring consistent quality, compliance to regulations, and passing audits efficiently are all critically important in the pharmaceutical industry. METTLER TOLEDO provides these important weighing solutions for pharmaceutical companies around the world.

Our professional services are designed to help you get the most value from your weighing equipment through six steps, resulting in high quality and low total cost of ownership.



For full details, see reverse.

1. Start with professional installation, with AccuracyPac



- Professional IQ/OQ/PQ/MQ documentation for regulatory compliance and traceability, also applicable for hazardous areas
- Initial calibration and confirmation of fit-for-purpose status

2. Extend your warranty coverage, with Extended Care



- Two years of preventive maintenance and repair coverage provides maximum productivity and budget control

3. Maintain accuracy over time, with Good Weighing Practice (GWP) Verification



- Professional guidance for a test plan that specifies tests to perform, weights to use, and how often to test for maximum efficacy with minimal effort

4. Stay current on data collection and monitoring software, with Software Care



- Notifications and access to the latest software releases
- Scheduled, controlled and efficient electronic distribution of software updates

5. Schedule maintenance for safety and reduced downtime



- Full preventive maintenance plans offer a comprehensive inspection, functional testing, and proactive replacement of wear parts* to ensure continuous operation and reduce unplanned downtime

- Health inspection reports offer a full assessment and documentation of current condition with professional recommendations to improve performance

* Not applicable for all product models

6. Calibrate for quality and compliance



Bench and Floor scale: Accuracy Calibration Certificate

- Professional calibration certificates assessing measurement uncertainty in use over the entire weighing range
- Optional annexes give a clear pass/fail statement for specific tolerances applied, such as fit-for-purpose (GWP), OIML R76, HB44, or further regulations
- Consistent product quality to avoid bad batches, waste, and potential product recall

Tank scale: RapidCal

- Up to 3x faster calibration than alternative methods
- Calibration up to 32t with 0.1% accuracy
- No external material used eliminates contamination risk

Truck scale: Vehicle Advanced Calibration

- Complete assessment of your vehicle scale system plus expert recommendations to increase longevity
- Comprehensive testing that includes eccentricity, linearity, repeatability, and strain load